



# ROGGE CLOOF

## **ROGGE CLOOF: 2023 – 2024**

### **CONTENT:**

- (A) ROGGE CLOOF CONTACT DETAILS
- (B) GENERAL INFORMATION RELATED TO ROGGE CLOOF RESERVE
- (C) RATES: INCLUSIVE ACCOMMODATION (DINNER, BED & BREAKFAST)
- (D) RATES: SELF-CATERING ACCOMMODATION; OPTIONAL MEALS
- (E) RATES: DORMITORY STYLE GROUP ACCOMMODATION
- (F) GROUPS & FUNCTIONS
- (G) PAYMENT & CANCELLATION POLICY
- (H) ACCOMMODATION TYPES & DETAIL
- (I) ROGGE CLOOF SWIMMING AREAS
- (J) RITTERSAAL DINING HALL
- (K) GENERAL INFORMATION, TERMS & CONDITIONS RELATED TO ACTIVITIES
- (L) SUMMARY OF ACTIVITIES & ACTIVITY RATES

---

### ***(A) ROGGE CLOOF CONTACT DETAILS:***

Reception Office:	023 004 1161
Reception WhatsApp:	083 277 8298
E-mail:	<a href="mailto:info@roggecloof.com">info@roggecloof.com</a>
Webpage:	<a href="http://www.roggecloof.com">www.roggecloof.com</a>
Facebook:	<a href="https://www.facebook.com/sutherlandroggecloof/">https://www.facebook.com/sutherlandroggecloof/</a>
Instagram:	@roggecloofreserve

## **(B) GENERAL INFORMATION RELATED TO ROGGE CLOOF RESERVE:**

- Rogge Cloof Private Nature Reserve is a registered Biosphere Reserve, with free-roaming game and cheetahs.
- The Reserve is situated on the R354 between Matjiesfontein and Sutherland and the Reserve's main entrance is 15 km's from Sutherland.
- Accommodation units are situated within the Rogge Cloof Eco-Village, which is 12 km's from the Rogge Cloof Main Entrance. Driving time from the accommodation units to town is approximately 35 minutes.
- The road leading to the Eco-Village is a well-maintained gravel road, which is accessible to sedans in normal weather conditions.
- Rogge Cloof offers accommodation with a variety of meal and activity options to customise client experiences.
- The Reserve is a Licensed premises. Guests may enjoy their own alcohol at the accommodation units, but not in public areas on Reserve. A Corkage fee is applicable when bringing own alcohol into the Dining area on prior arrangement.
- ***Rogge Cloof operates on solar power and the solar electrical supply system does not accommodate appliances such as hair dryers, fans, microwave ovens, coffee makers or electric kettles.***
- Power sockets for recharging phones and laptops are provided.
- The accommodation units are cosy and warm, with enough blankets, hot water bottles and fireplaces for the cold Sutherland winters (and cool summers!☺).
- Bathroom amenities, coffee, tea & rusk tray is included.
- Uncapped, free Wi-Fi is available, no TV.
- Daily housekeeping service is supplied, except on Sundays and Public Holidays.
- When available, wood for braai & fireplaces may be purchased from Reception. Please enquire upfront.
- Child minding services for children aged 05 – 10 years old are available on request & subject to prior arrangement and availability:
  - *Minimum fee of R400.00 applies.*
  - *R200.00 per hour per child for first 2 hours & R100.00 per child per hour thereafter.*
  - *Maximum duration for child minding is 04 hours at a time.*

**(C) RATES: INCLUSIVE ACCOMMODATION (DINNER, BED & BREAKFAST):**

**01 March 2023 – 29 February 2024**

UNIT NAME	PAX	RACK RATES (VAT Incl)	INCLUDED	
Orion Suites (8 Units available)	2	R2500.00 pp (single) per night R1850.00 pp sharing per night + Conservation Levy: R100.00 pp per stay	Dinner, Bed & Breakfast	Fat Bikes when available. Unguided Hiking.

*Full Breakfast at Rittersaal Dining Hall, daily from 09:00, included.*

*3-Course Dinner at Rittersaal Dining Hall, daily from 18:00, included.*

*Light lunch (additional cost), available on request; pre-booking 24 hours prior to Check-in, essential.*

**(D) RATES: SELF-CATERING ACCOMMODATION; OPTIONAL MEALS:**

**1 March 2023 – 29 February 2024**

UNIT NAME	PAX	RACK RATES (VAT Incl)	MEAL PLAN	INCLUDED
<b><i>Homesteads (2 units available)</i></b>				
Waenhuis Homestead	4 + 4 (4 adults & 4 kids)	R4600.00 per night (unit rate) + Conservation Levy: R100.00 pp per stay	Self-catering	Fat Bikes when available Unguided Hiking
Oryx House	4	R4600.00 per night (unit rate) + Conservation Levy: R100.00 pp per stay	Self-catering	Fat Bikes when available Unguided Hiking
<b><i>Family Units (2 units available)</i></b>				
The Stables 1 & The Stables 2	4 + 2 Per unit (4 adults & 2 kids)	R4600.00 per night (unit rate) + Conservation Levy: R100.00 pp per stay	Self-catering	Fat Bikes when available Unguided Hiking
<b><i>Cottages (2 units available)</i></b>				
Cedar Cottage	2 + 2 (2 adults & 2 kids)	R1600.00 pp (single) per night R1150.00 pp (sharing) per night, for adult guests R300.00 pp per night for child guests (1-12 yrs) + Conservation Levy: R100.00 pp per stay	Self-catering	Fat Bikes when available Unguided Hiking
Wolskuur Cottage	2 + 2 (2 adults & 2 kids)	R1600.00 pp (single) per night R1150.00 pp per night, for adult guests. R300.00 pp per night for child guests (1-12 yrs) +	Self-catering	Fat Bikes when available Unguided Hiking

UNIT NAME	PAX	RACK RATES (VAT Incl)	MEAL PLAN	INCLUDED
<b>Homesteads (2 units available)</b>				
		Conservation Levy: R100.00 pp per stay		

Full Breakfast available at Rittersaal Dining Hall, daily from 09:00, at a rate of R200.00 per adult & R100.00 per child (up to & including age 12 yrs). Bookings required 24 hrs prior to Check-in.

3-Course Dinner available at Rittersaal Dining Hall, daily from 18:00, at a rate of R350.00 per adult & R200.00 per child (up to & including age 12 yrs). Bookings required 24 hrs prior to Check-in.

Light lunch available at Rittersaal Dining Hall on request; pre-booking 24 hours prior to Check-in.

### **(E) RATES: DORMITORY STYLE GROUP ACCOMMODATION: ADVENTURE CAMP**

**1 March 2023 – 29 February 2024**

NAME	PAX	RACK RATES (VAT Incl)	MEAL PLAN	INCLUDED	EXCLUDED
Adventure Camp	10 - 50	Enquire for Group Rates.	Self-catering  Group meals available on request	Dormitories with bunk beds  Self-catering equipped kitchen	All Linen / Towels & Bedding  Activities

### **(F) GROUPS & FUNCTIONS:**

- Customised package quotations for groups and functions are available on request.
- A quotation for a group or function is valid for 14 days and does not reserve any dates; payment, as required, confirms a booking.
- If exclusive use of the Rogge Cloof Village & Rittersaal Dining Hall area is required, 50% of the quoted amount is payable within 30 days of accepting the quotation.
- The deposit requirement should be read in conjunction with the Payment & Cancellation Policy.

### **(G) PAYMENT & CANCELLATION POLICY:**

#### **Individual Bookings**

- Payment confirms booking and full payment is required prior to the arrival date.
- Bookings more than 30 days in advance require a 50% deposit. Bookings less than 30 days prior to arrival date, require full payment.
- Cancellation Terms & Conditions (Subject to Special Agreements):
  - Any cancellation requiring a refund payment will incur an administration fee equal to any costs charged to Rogge Cloof during the booking & cancellation process.
  - Cancellations received 60 – 90 days prior to arrival will incur a cancellation fee of 50% of the invoiced amount.
  - Cancellations received 02 – 59 days prior to arrival will incur a cancellation fee of 75% of the invoiced amount.
  - Cancellations received within 48 hours prior to arrival will incur a cancellation fee of 100% of the invoiced amount.

- 'Invoiced amount' includes meals booked but excludes Conservation Levy & activities booked.
- Guests are liable for breakage / loss of Rogge Cloof property.
- COVID-19: Guests who are unable to fulfil a booking due to COVID-19 quarantine or COVID-19 related travel restrictions or Regulations, will receive a Rogge Cloof Credit Voucher valid for 12 months (local guests) and 24 months (international guests), to the full value already paid. Documentation as proof may be required, where applicable.
- Cancellations due to fear of contracting COVID-19 or the prevalence of comorbidities will not constitute grounds for cancellation and issuing of a Rogge Cloof Credit Voucher.

### **Bookings for Groups & Functions**

- Group or function bookings more than 120 days in advance require a 50% deposit. Group or function bookings less than 120 days prior to arrival date, require full payment.
- Full payment is required 120 days prior to the arrival date.
- Cancellation Terms & Conditions (Subject to Special Agreements):
  - Any cancellation requiring a refund payment will incur an administration fee equal to any costs charged to Rogge Cloof during the booking & cancellation process.
  - Cancellations received 90 – 120 days prior to arrival will incur a cancellation fee of 50% of the invoiced amount.
  - Cancellations received 30 – 89 days prior to arrival will incur a cancellation fee of 75% of the invoiced amount.
  - Cancellations received within 1 month prior to arrival will incur a cancellation fee of 100% of the invoiced amount.
- 'Invoiced amount' includes meals booked, but excludes activities booked.
- Guests are liable for breakage / loss of Rogge Cloof property.
- R10 000.00 breakage / loss deposit is required when booking exclusive use of the Village.
- R5 000.00 breakage / loss deposit is required for other groups when booking.
- COVID-19: Guests who are unable to fulfil a booking due to COVID-19 quarantine or COVID-19 related travel restrictions or Regulations, will receive a Rogge Cloof Credit Voucher valid for 18 months (local guests) and 36 months (international guests), to the full value already paid. Documentation as proof is required, where applicable.
- Cancellations due to fear of contracting COVID-19 or the prevalence of comorbidities will not constitute grounds for cancellation and issuing of a Rogge Cloof Credit Voucher.

### ***(H) ACCOMMODATION TYPES & DETAIL:***

#### **ORION SUITES, DINNER, BED & BREAKFAST ACCOMMODATION**

- Luxurious open plan accommodation units, ideal for couples.
- ***Not equipped for self-catering.***
- Sitting area & Deck/Patio with chairs.
- 1 x King size bed. (Twin beds on request)
- Coffee station with Plunger, coffee & tea facilities.
- Separate bathroom with a spacious shower & toilet.
- Vanity counter with double basins overlooking Eco-valley.
- Closed circulation fireplace.
- Ample safe parking next to unit.

- Full Breakfast and 3-course dinner, included. Light lunch (additional cost), available on request; pre-booking 24 hours prior to Check-in, essential.

### **SELF-CATERING ACCOMMODATION WITH OPTIONAL MEALS:**

#### **Cedar & Wolskuur Cottages**

- Equipped for self-catering.
- Spacious open-plan accommodation units, ideal for couples.
- 1 x King size bedroom
- **Cedar Cottage**, with 2 x day-beds in living area, ideal for young families.
- **Wolskuur Cottage**, with 2 x day-beds in open-plan room, ideal for young families.
- Kitchenette, with table, fridge, and gas stove.
- Separate bathroom with a shower, basin & toilet.
- Closed circulation fireplace.
- Ample safe parking next to unit.
- Full Breakfast, Light Lunch, and 3-Course Dinner available at Rittersaal Dining Hall, at additional cost. Meal Bookings required 24 hrs prior to Check-in.

#### **Family Homesteads: Waenhuis & Oryx House**

- Equipped for self-catering.
- Spacious family accommodation units, with lots of room for adults to rejuvenate in Karoo tranquillity & kids to run around.
- **Oryx House**: 1 x King en-suite room, 1 x twin bedroom with en-suite bathroom.
- **Waenhuis**: 1 x King en-suite room, 1 x twin bedroom with en-suite, 1 room (perfect for kids), with 2 x single beds + 1 bunkbed.
- Both Waenhuis & Oryx House: separate toilet & basin, additional to en-suite / private bathrooms.
- Oryx House: Spacious living area, with indoor closed circulation fireplace.
- Waenhuis: indoor open fireplace, also suitable as indoor braai-area.
- Kitchenette & dining area.
- Outside 'stoep' / veranda, for relaxation & outside Braai facilities.
- Safe undercover parking area.
- Full Breakfast, Light Lunch, and 3-Course Dinner available at Rittersaal Dining Hall, at additional cost. Meal Bookings required 24 hrs prior to Check-in.

#### **Family Units: The Stables 1 & 2**

- Equipped for self-catering.
- Two spacious family accommodation units, ideal for families or friends travelling together.
- Each Stable Unit has 1 x King en-suite room & 1 twin bedroom and en-suite bathroom.
- Two day-beds in each unit allow for extension of numbers to 4 adults + 2 children.

- Spacious living area.
- Kitchen & dining area.
- Outside 'stoep' / veranda, for relaxation.
- Inside closed circulation fireplace.
- Outside Braai area.
- Safe undercover parking area.
- Full Breakfast, Light Lunch, and 3-Course Dinner available at Rittersaal Dining Hall, at additional cost. Meal Bookings required 24 hrs prior to Check-in.

### **DORMITORY STYLE GROUP ACCOMMODATION: ADVENTURE CAMP**

- Dormitories with bunk bed capacity for up to 50 guests.
- Bunk beds provided with mattresses only.
- No towels, bedding & linen. Own bedding, towels & linen required.
- Ideal for school, or student groups.
- Self-catering equipped kitchen available.
- Catering for group meals available on request at additional cost.
- Separate dormitory accommodation for teachers or facilitators.
- Customised quotations for groups are available on request.

### ***(I) ROGGE CLOOF SWIMMING AREAS:***

- Farm-dam swimming pool between the poplars at the Reception / Rittersaal Dining Hall area for the use of all guests.
- Farm-dam swimming pool at Oryx House, for exclusive use of Oryx House guests.
- No braai activities, alcohol or glass items allowed at public pool area.

### ***(J) RITTERSAAL DINING HALL:***

- Authentically restored historic farmhouse, dating back to the late 1700's, lovingly turned into a great dining hall reminiscent of the Middle Ages.
- Perfectly suited for guest dining, functions, weddings, and celebrations.
- Comfortable capacity for 50 guests.
- Patio 'stoep'/veranda provides extended space for outside dining and gatherings around a bonfire.
- Breakfast is served daily from 09:00 till 10:00. (Earlier Breakfast can be requested)
- 3-Course Dinner is served from 18:00 to 20:00. (Earlier Dinner can be requested)
- Mealtimes are somewhat flexible with prior arrangement. Special requests relating to mealtimes and/or menu options may be directed to Management in advance and will be considered at Management discretion. Individual dietary requirements, (vegetarian/halaal/food allergies), may be accommodated, but require at least 24 hours' notice.
- Self-catering guests: Bookings for meals at the Rittersaal Dining Hall are required at least 24 hours prior to Check-in.

**(K) GENERAL INFORMATION, TERMS & CONDITIONS RELATED TO ACTIVITIES:**

- All guests are required to complete a Rogge Cloof Indemnity form.
- Parents take full responsibility for children taking part in activities, whether accompanied by a Rogge Cloof Guide, or not.
- Guests may be held liable for any damage to Rogge Cloof equipment whilst participating in activities.
- No unaccompanied children may participate in guided activities.
- "Children" means own children, or reasonable number of child guests.
- Activity requests for external groups may be arranged, subject to Manager's discretion and availability of Guides & resources.
- Booking for activities is essential.
- Activities should be finalised by 10:00 on the day of check-out.
- Seasonal time changes may be applicable.
- The number of people per activity is at Management discretion.
- Cheetah Tracking:
  - Rogge Cloof Reserve is a closed-system and is surrounded by Karoo sheep farms.
  - Although they are wild and hunt for themselves, Cheetahs on Rogge Cloof are collared and closely monitored.
  - Guided Cheetah Tracking on the Reserve is subject to various internal and external factors, such as the location of the cheetahs on the Reserve at the time, weather, movement of the cheetahs, research and conservation processes, such as medical examinations, re-collaring and relocation of cheetahs, and therefore cheetah tracking outings may sometimes not be possible.
  - For similar reasons, when on a tracking outing, sighting of the cheetahs **cannot be guaranteed at all times.**
- Comprehensive Travel Insurance is always strongly recommended!  
<https://www.tic.co.za>



**(L) SUMMARY OF ACTIVITIES & ACTIVITY RATES:**

**NEXT SEASON: 1 March 2023 – 29 February 2024**

<b>ACTIVITY</b>	<b>RATE</b>	<b>DURATION</b>	<b>CONDITIONS</b>	<b>STANDARD TIMES</b>
<b>Guided Nature &amp; Fossil Field Drive</b>	R350.00 pp	Approximately 3 Hours	Minimum of 4 guests or value thereof.	<u>Summer (01 Oct – 31 March):</u> 06:00 – 09:00 10:00 – 13:00 14:00 – 17:00 <u>Winter (01 Apr – 30 Sept):</u> 10:00 – 13:00 14:00 – 17:00
<b>Guided Cheetah Tracking</b> <i>(See specific Terms &amp; Conditions in Section K, General Information and Terms &amp; Conditions for Activities)</i>	R700.00 pp	4 – 5 Hours	Minimum of 2 guests, or the value thereof. Max group size: 8 pax. Specific T's & C's apply. No children under the age of 16 years or persons under 1.5m tall.	Ad Hoc
<b>Guided Hikes</b> <i>(Poets Cave or Aardvark Canyon)</i>	R250.00 pp	3 or 5 Hours	Medium level of fitness required.	Ad Hoc
<b>Guided Anglo-Boer War Forts Outing</b>	R450.00 pp	3 – 4 Hours	Minimum of 4 guests or value thereof.	Ad Hoc
<b>Basic Stargazing</b>	R140.00 pp	60 Minutes	Weather Dependent.	Approximately 19:30 (winter) & 20:30 (summer)
<b>Guided Fat-bike Outing</b>	R500 Guide Fee per Outing	2 – 3 Hours	Cycling Helmets recommended (available from Reception at no additional fee).	Ad Hoc
<b>Salpeterkop Guided Hike</b>	R1000.00 pp	4 – 5 Hours	Minimum of 2 guests or value thereof Dependent on weather conditions & guide availability.	Ad Hoc
<b>Wine Tasting</b>	R150.00 pp	45 - 60 Minutes	Persons 18 years and older ONLY.	Ad Hoc
<b>Springbok Feeding</b>	Free	30 Minutes	Open to all.	10:00, Saturday Only

**(All Information contained in this document, including Rates, is subject to change & to Management discretion)**